CLAIMS

What is claimed is:

1. A method for facilitating access to information defined by an analytic application, said method comprising the computer-implemented steps of:

   a) receiving operational data from a data source;

   b) generating metrics from said operational data using said analytic application;

   c) categorizing said metrics in a hierarchical organization navigable by a user;

   d) receiving from a user a first selection identifying an instance of said metrics; and

   e) sending said instance of said metrics to said user.

2. The method as recited in Claim 1 wherein said hierarchical organization is user-specific.

3. The method as recited in Claim 1 wherein said hierarchical organization is linked to another hierarchical organization.

4. The method as recited in Claim 1 wherein said metric is sent to a wireless device.

5.   The method as recited in Claim 1 further comprising the step of:
receiving registration information from a user, said registration
information specifying an approach for delivery of data.

6.   The method as recited in Claim 5 wherein said approach is
characterized as a data pull approach wherein said step e) is performed in
response to an initiating request from said user.

7.   The method as recited in Claim 5 wherein said approach is
characterized as a data push approach wherein said step e) is performed
automatically in response to a predefined requirement being met.

8.   The method as recited in Claim 1 wherein said step b) is
performed on a periodic basis at predetermined intervals.

9.   The method as recited in Claim 1 wherein said step b) is
performed in response to an initiating request from a user.

10.   The method as recited in Claim 1 wherein said step b) is
performed automatically as an instance of data used for generating a particular
metric is updated.

11.   A computer system comprising:

a bus;

a memory unit coupled to said bus; and

a processor coupled to said bus, said processor for executing a method for facilitating access to information defined by an analytic application, said method comprising the steps of:

a) receiving operational data from a data source;

b) generating metrics from said operational data using said analytic application;

c) categorizing said metrics in a hierarchical organization navigable by a user;

d) receiving from a user a first selection identifying an instance of said metrics; and

e) sending said instance of said metrics to said user.

12.   The computer system of Claim 11 wherein said hierarchical organization is user-specific.

13.   The computer system of Claim 11 wherein said hierarchical organization is linked to another hierarchical organization.

14.   The computer system of Claim 11 wherein said metric is sent to a wireless device.

15. The computer system of Claim 11 wherein said method further comprises the step of:

receiving registration information from a user, said registration

5 information specifying an approach for delivery of data.

16. The computer system of Claim 15 wherein said approach is characterized as a data pull approach wherein said step e) of said method is performed in response to an initiating request from said user.

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17. The computer system of Claim 15 wherein said approach is characterized as a data pull approach wherein said step e) of said method is performed automatically in response to a predefined requirement being met.

15 18. The computer system of Claim 11 wherein step b) of said method is performed on a periodic basis at predetermined intervals.

19. The computer system of Claim 11 wherein step b) of said method is performed in response to an initiating request from a user.

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20. The computer system of Claim 11 wherein step b) of said method is performed automatically as an instance of data used for generating a value for a particular metric is updated.

21. A computer-usable medium having computer-readable program code embodied therein for causing a computer system to perform the steps of:

a) receiving operational data from a data source;

b) generating metrics from said operational data using an analytic application;

c) categorizing said metrics in a hierarchical organization navigable by a user;

d) receiving from a user a first selection identifying an instance of said metrics; and

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e) sending said instance of said metrics to said user.

22. The computer-usable medium of Claim 21 wherein said hierarchical organization is user-specific.

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23. The computer-usable medium of Claim 21 wherein said hierarchical organization is linked to another hierarchical organization.

24. The computer-usable medium of Claim 21 wherein said metric is

20 sent to a wireless device.

25.   The computer-usable medium of Claim 21 wherein said computer-readable program code embodied therein causes a computer system to perform the step of:

receiving registration information from a user, said registration information specifying an approach for delivery of data.

26.   The computer-usable medium of Claim 25 wherein said approach is characterized as a data pull approach wherein said step e) is performed in response to an initiating request from said user.

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27.   The computer-usable medium of Claim 25 wherein said approach is characterized as a data push approach wherein said step e) is performed automatically in response to a predefined requirement being met.

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28.   The computer-usable medium of Claim 21 wherein said step b) is performed on a periodic basis at predetermined intervals.

29.   The computer-usable medium of Claim 21 wherein said step b) is performed in response to an initiating request from a user.

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30.   The computer-usable medium of Claim 21 wherein said step b) is performed automatically as an instance of data used for generating a particular metric is updated.